

FREQUENTLY ASKED QUESTIONS

Academic Advising.....	2
Academics.....	2
Campus Life.....	3
Campus Safety.....	4
Co-op & Career.....	4
Global Experiences & Study Abroad.....	5
International Students.....	5
Mental Health & Wellness.....	6
Northeastern University Student Health Plan (NUSHP).....	8
Orientation.....	9
Student Financial Services.....	10
University Housing.....	10

Academic Advising

When do students begin to plan their Fall 2026 course schedules?

Academic Advising has been working with students on their Fall course schedule, and will continue to do so, throughout the summer. Academic advising has provided students with their crosswalk worksheet in April and is registering students in fall classes based on their seniority and degree requirements.

Do students have an opportunity to make schedule adjustments?

Yes. The advising team is registering continuing students for their Fall 2026 classes based on their Northeastern degree requirements. Schedules are viewable in the Student Hub portal and will be finalized throughout the summer transition period. Beginning Monday, August 3, students will have the opportunity to work with their academic advisor to make essential schedule adjustments, after they have been initially registered for classes.

Who will my academic advisor be?

Students will be assigned their academic advisor following schedule completion in late July. Their academic advisor will provide major-specific advising for each student, and provide in-person and virtual support on course selection, academic planning and referrals to other support offices on campus.

Academics

Can students take more courses than a typical course load if they wish to do so?

Yes, students in New York City follow the same course [registration policies](#) as students at any Northeastern University location.

Is the academic calendar in New York City the same as the Boston campus?

Yes, with the exception of state-specific holidays, the schedules are the same. The academic calendar can be viewed [here](#).

For questions related to your student record, transcript, the academic calendar, credit transfers, or other matters related to the Office of the Registrar, [please visit the Registrar Service Portal](#). You can use the chat to ask your question or search our catalog of resources. Your academic advisor is your best resource for questions regarding your major, course requirements, and schedule.

Campus Life

Can students in New York City join clubs based in Boston if they convene virtually?

There are currently more than 20 clubs and organizations on the New York City campus, but students have the opportunity to start or restart a club based on current student interest, so the number of student organizations can change year to year. Collaboration with Boston-based clubs is planned for the coming academic year, but it is not guaranteed that students studying on the New York City campus will be able to participate in all clubs based in Boston. Eligibility for participation in specific Boston-based clubs can be reviewed on a case-by-case basis.

What dining options are available on campus?

On-campus dining options will remain consistent with the offerings last academic year including the 4th Floor Café, David's Cafe, and the C-Store at 55th Street Residence Hall.

Are there any changes to Dining Dollars?

Through the campus's partnership with Grubhub, students living in campus residence halls will be auto-enrolled in Dining Dollar plans which can be utilized at campus dining locations, or at hundreds of off-campus restaurants, with all delivery fees waived for Grubhub+ qualifying orders of \$18 or more. Please note off-campus Grubhub transactions are subject to sales-tax, therefore utilizing Dining Dollars on campus can save students money. All residential students are required to participate in the Dining Dollars program each semester, with multiple tiered plans to choose from — first-year residents and continuing residents each have their own set of three tier options to best fit their dining needs.

Please note, for any student with a valid Dining Dollar balance as of July 1 2026, this value will be transitioned to a new MMC Legacy Husky Dollars account in July. Husky Dollars can be utilized on Grubhub mobile app for both on-campus and off-campus dining locations. Students with active balances will receive an email with

detailed instructions on how to access their new Husky Dollars account via Grubhub.

Students living off campus have the option to upload any value of Husky Dollars to their campus ID card, which can be utilized at all on campus dining locations, as well as on the Grubhub app for off-campus delivery and take-out options. Please see [Husky Dollar website](#) for details on how to add Husky Dollars.

Questions? Please contact HuskyCard@northeastern.edu

Are students on the New York City campus able to attend events hosted on the Boston campus virtually?

For major events in Boston, a virtual attendance option or a similar program is often offered. Students should check their email for virtual event announcements!

Campus Safety

What type of campus safety measures are in place on the New York City campus?

The Department of Campus Safety (DCS) is available 24/7 by contacting (212) 517-0411. DCS operates 24/7 at the main campus and the 55th Street Residence Hall, and during all operating hours at the 63rd Street dance studio space. During orientation, information is provided to students with off-campus and on-campus safety resources. Students can also utilize the Safezone app, which offers direct access to DCS and 911. Additionally, the New York City campus features an emergency alert system.

Co-op & Career

Do students in New York City have access to all of the same co-op positions / employers as students in Boston?

Yes, New York City students have access to the same co-op opportunities and employers as students studying on the Boston campus. To be eligible for co-op, students complete a semester-long co-op preparation course, which will be offered to students in New York City. In addition, students have access to robust career development support and programming to prepare for internships and full-time employment opportunities.

Global Experiences & Study Abroad

Can students on the New York City campus participate in the same global experiences as Boston and Oakland students?

Yes. Students on all campuses have access to the same selection of global experience programs, such as [Study Abroad](#), [Semester In/Summer In](#), and [Dialogues of Civilization](#). Eligibility requirements and application processes vary by program type and are the same regardless of your campus location.

What support for global experiences is available to students on the New York City campus?

The [Global Experience Office](#) (GEO) offers virtual advising to students located on the New York City campus. In-person advising and events will be held one week per month with GEO staff during the 2026-2027 academic year. Virtual advising is available during regular business hours and can be scheduled in Navigate.

When can I apply for a Global Experience?

Applications for a global experience in Spring 2027 open on July 1, 2026. Applications for Summer and Fall 2027 global experience programs open on January 5, 2027. Students are not permitted to participate in a global experience program in their final term of study, or after they have completed all degree requirements.

International Students

What actions do students need to take to continue their studies as an international student at Northeastern University-New York City?

On Wednesday, June 17, 2026, all continuing MMC students received an email from the Office of Global Services with guidance about requesting their transfer I-20.

International Students intending to continue their studies in F-1 status must work with the [Office of Global Services](#) (OGS) to submit the request for a Transfer Pending Form I-20. This process is outlined [here](#).

When will students receive their I-20 after submitting a request?

We are still awaiting final approval from the U.S. government (SEVP) to issue I-20s for Northeastern NYC. By submitting your e-form now, we can process your I-20 immediately once that approval is received.

What should students consider if they are traveling outside of the U.S. over the summer?

Students should complete the [Travel Signature Request Form](#) if they intend to travel outside of the U.S. this summer. MMC and Northeastern team members will provide guidance to students individually based on their travel plans, the timing of the issuance of their immigration documentation, and the validity of their F-1 visas.

Are there any travel resources available to continuing international students?

[Northeastern's emergency travel support](#) and travel registry is available to students traveling this summer.

Will international students be required to participate in international student orientation?

Yes, all international students will automatically be enrolled in the OGS International Student Orientation modules in Canvas. These required modules will assist all students in understanding their F-1 student responsibilities and requirements to maintain F-1 student status. International students will also be required to complete OGS' **Immigration Clearance** within 15 days of the start of the fall semester. All students will receive email instructions directly about this requirement.

Mental Health & Wellness

What counseling services are available on campus?

Confidential mental health services are available on campus through the [Counseling and Wellness Center](#) (CWC) located in Nugent 352. The CWC offers free short-term individual counseling, medication consultation and management, wellness programs, and community referrals.

To schedule an appointment, call 212-774-0700 during business hours (Monday – Friday, 9:00 AM – 5:00 PM). Please include your phone number so staff can follow up to discuss next steps. Same-day drop-in visits are available Monday – Friday, 2:00 PM – 4:00 PM.

Full-time Northeastern students also have access to Find@Northeastern, a comprehensive mental health support program offering multiple pathways to care — including 24/7 urgent support and unlimited counseling sessions through Uwill, mindfulness tools through Headspace, and peer support through Togetherall.

Are there Northeastern staff on-site for emergencies? If yes, what hours are they available?

For urgent mental health concerns, students can visit the Counseling and Wellness Center (CWC) during drop-in hours (Monday - Friday from 2:00 - 4:00 PM). 24/7 Urgent Mental Health Support is also available by calling 877.233.9477.

If you are experiencing a concern requiring immediate attention, please call 911.

Are students offered general counseling services or referrals to mental health professionals for long-term care?

Short-term individual counseling is available on-campus through the Counseling and Wellness Center (CWC). For students who need ongoing or specialized mental health support beyond what brief counseling provides, our clinicians work collaboratively with students to identify and connect them with appropriate community-based providers for longer-term care.

Students also have access to unlimited free virtual counseling sessions through Uwill,. Visit [Find@Northeastern](#) for more information.

What level of support does Counseling and Wellness Center (CWC) offer students?

Clinical considerations and scope of practice are used within the short-term model to support students. The course of treatment and the process of connecting to referrals may vary depending on different clinical situations. Brief therapy with on-campus CWC counselors and unlimited therapy through Find@Northeastern is available as well. Additional services offered: support group services, outreach and

workshops, resource referral services, and 24/7 mental health support available through Find@Northeastern.

What medical care is available to students?

The Dow Zanghi Student Health Center, located in the 55th Street residence hall, provides on-campus medical care to students. The Health Center is open Thursdays, 9:00 AM–5:00 PM.

To schedule an appointment, use the Health Center's [self-scheduling link](#). For additional questions, contact the Health Center at 212-759-5870 or visit the [Dow Zanghi Student Health Center website](#).

If you need care outside of Health Center hours, several nearby urgent care clinics accept student insurance.

What other wellness related resources are available?

The [Office of Prevention and Education at Northeastern \(OPEN\)](#) promotes a safer, healthier campus community through education, prevention initiatives, and services in the following areas:

- [Alcohol and Other Drug Services and Education](#): Confidential, nonjudgmental check-ins and support around alcohol and other drug use, including information on cannabis, nicotine, and other substances.
- [Sexual Violence Prevention, Education and Intervention](#): Free confidential services, resources, and education on topics of sexual assault.
- [Sexual health education, services, and programs](#): Educational modules and programs on sexual health and healthy relationships.

Are there any required trainings that I need to complete?

Northeastern is committed to maintaining a community free from discrimination, harassment, and sexual violence. As part of that commitment, all incoming students are required to complete Up2Us Foundations; an interactive, online sexual violence prevention program developed by Northeastern students and staff. Up2Us covers consent, healthy sexual communication, and prevention resources. You'll receive instructions and a prompt through Canvas.

Northeastern University Student Health Plan (NUSHP)

What is NUSHP?

The Northeastern University Student Health Plan (NUSHP) is a self-insured student health plan that includes nationwide and international medical insurance, plus enrollment in a Basix Dental Discount Program. The medical insurance administrator is Blue Cross Blue Shield of Massachusetts (BCBS). All undergraduate students are automatically enrolled every plan year, as dictated by Massachusetts law. This law is applicable to all campuses in the United States. The plan year is September 1 to August 31.

What if I already have insurance?

Students can submit a health plan waiver if they would like to opt out of NUSHP because they already have comparable coverage. Completing the waiver (and getting it approved) is the only way to get out of being enrolled in, and being charged for, NUSHP.

What is the health plan waiver?

A way for students who already have insurance to prove that their insurance meets legal requirements. Completing the waiver (and getting it approved) is the only way to get out of being enrolled in, and being charged for, NUSHP. Students can submit a waiver request after they receive their fall semester bill. The waiver deadline is September 30, 2026. Students who do not receive an approved waiver by September 30, 2026, will remain enrolled in NUSHP until August 31, which is the end of the 2026-2027 plan year.

What does NUSHP cover?

Students have access to a wide range of providers both nationwide and internationally, a 24/7 Nurse Line at no additional cost, automatic enrollment in Basic Dental Savings Program, and more. Full benefit information can be found [here](#).

NUSHP provides excellent coverage with no deductible and very low out-of-pocket costs for prescriptions, doctor visits, and urgent and emergency care visits. Full cost-sharing can be found [here](#).

Orientation

Is orientation held virtually or in-person?

Continuing students will have orientation resources available online in early August, and additional opportunities to ask questions in person in September. Stay tuned to your Northeastern email for more details!

Student Financial Services (For Currently Enrolled MMC Students)

Will there be tuition increases for students enrolled at MMC at the time of the merger?

As part of Northeastern's commitment to support the MMC community of learners and scholars through the merger, current MMC students will be provided an adjustment to tuition to offset the price differential existing at time of merger. This offset will be provided as a direct credit to tuition billing. The annual credit will be determined by calculating the difference between Northeastern full-time undergraduate tuition for 2026-27 and Marymount Manhattan full-time undergraduate tuition for 2025-26.

When will I receive my first bill?

All continuing MMC students will receive their bill sometime in early August. That bill will reflect the tuition offset as noted above. Estimated financial aid for on-time returning applicants will also be included as anticipated credits on this bill.

University Housing

When is the move-in date for the fall semester?

The move-in date for the fall semester for continuing MMC students is:

Saturday, September 5, 2026

8:00-11:00am - Last names A - D

11:00am-2:00pm - Last names E-H

1:30-4:00pm - Last names I-L